



CAFOSA STREAMLINES MAINTENANCE MANAGEMENT PROCESSES WITH VALUEKEEP CMMS

CASE STUDY



143

Assets



800

spare parts



60%

reduction in time spent in
incident response

ABOUT CAFOSA

With a long production history that dates back to 1974, Cafosa is the world's leading supplier of gum base*, producing seven different types of chewing gum.

The company offers a wide range of gum bases - over 200 different - used for producing different types of chewing gum (with sugar or sugar free, with acidic or non-acidic taste) in various formats (tablets, sticks, filled jellies, etc.).

Cafosa also offers its Health in Gum®, a directly compressible powder component resulting from the combination of gum base with sweeteners, which is used for creating products for the pharmaceutical industry.

The company is part of the Mars/Wrigley group, a world reference in the food industry and is also greatly committed to the quality and safety of its products, complying with the strictest rules, such as the ISO 9.001, ISO 22.000 and ISO 14.001 standards of the European Quality Framework.

** Gum base is an insoluble and non-nutritive substance that enables a chewing gum to be chewed for hours without experiencing substantial changes.*

ECONOMIC SECTOR

- ✓ Food sector



A subsidiary of Mars, Incorporated

1 MAIN REQUIREMENTS

Cafosa intended to digitize all the company's maintenance processes by adopting a maintenance management solution that simultaneously allowed access to information to support decision-making and retrieval of consolidated data on the state and progress of work orders in the company's Maintenance Department.

On top of this requirement, it was also necessary to follow-up on over 140 assets in a system that provided the maximum possible control over failures of production machinery, and to be able to obtain information on the Department's most critical and urgent daily tasks.

With almost 500 spare parts and 143 assets divided into production areas in 10 different locations, the company intended to implement a management



We wanted to implement a simple management solution to manage and control all costs associated with the assets and spare parts in stock at the warehouse."

ERNESTO ROMAN

MAINTENANCE MANAGER



solution that could integrate all the information, providing support for the decision-making process and increasing the productivity of technical teams. Implementing a maintenance management solution was undoubtedly the best way to achieve this goal. Cafosa was looking for a management solution that could centralize all of their information into a single platform, making data collection quick and easy, streamlining and reducing the time spent preparing the daily meetings with the technicians.

For Ernesto Roman, Maintenance Manager of Cafosa, the maintenance team was facing a clear challenge: they were using spreadsheets to manage all maintenance processes because the previously used management software did not meet their needs. The team needed a tool to manage the assets and spare parts in stock at the warehouse and the preventive maintenance plans in place to avoid potential failures.



I recommend Valuekeep to all companies that require a flexible and highly configurable maintenance management solution to manage their assets, warehouse spare parts, schedule work orders and view the complete maintenance history.”

ERNESTO ROMAN

MAINTENANCE MANAGER

2 REASONS TO CHOOSE VALUEKEEP

Cafosa selected Valuekeep as their maintenance management software for their factory in Barberà de Vallès, Barcelona because it met their specific needs - to be easy to setup and use, including an “intuitive interface, to make it easy to learn how to work with the solution in the shortest possible time” - highlights Ernesto.

The fact that it is a 100% cloud-based web solution - which ensures that data is never lost or deleted - and its very comprehensive set of features, were decisive factors in choosing Valuekeep software.

The ability to attach photos and documents to assets also pleased Cafosa, because this means that assets and their technical specifications can be identified precisely in case the technician or service provider has any questions or needs to check that information.

With Valuekeep, the company can manage all asset occurrences, preventive and corrective work orders, as well as analyzing all costs related to maintenance jobs. All of this from a single platform that also enables customized lists and screens for each user.



3 IMPLEMENTATION OF THE SOLUTION

The implementation and configuration of the Valuekeep maintenance management solution was done remotely and from that moment on, all of the company's information was securely stored in the cloud, ensuring the safety of the data and making it easy to access it anywhere.

Most of the information was simply uploaded from Excel spreadsheets, in a fast and efficient process that ensured that the organization's history was not lost.

VALUEKEEP'S CLOUD-BASED CMMS SOFTWARE



The Maintenance Manager at Cafosa stresses his satisfaction with the support provided by the Valuekeep team whenever it is necessary: "They are there for whichever support requirement we have." Ernesto highlights.

Cafosa also received in-house training to provide support for all users in adopting the company's new digital maintenance process management solution.



The in-house training delivered in our facilities was very important because it helped us in getting to know the software better and understanding the advantages of this solution for our department."

ERNESTO ROMAN
MAINTENANCE MANAGER

4 MAIN IMPROVEMENTS EXPERIENCED IN THE ORGANIZATION

With Valuekeep, Cafosa now holds all its information in a single, centralized platform, providing valuable support for the decision-making process.

The person in charge stresses that “it is no longer necessary to hang by the telephone to know the state of work orders, because I can see them in the system, which frees me up a lot of time”. Besides, Ernesto can also check which tasks are the most important and require more attention and verify which spare parts were used for each work order.

The reduction in maintenance costs is another of the advantages pointed out by the person in charge, who also underlines the ability to manage the stock of spare parts as very convenient. Implementing Valuekeep enabled both a higher level of control over all maintenance processes and a reduction in the time spent managing work orders and incident response.

15%

reduction in time spent in work order management

60%

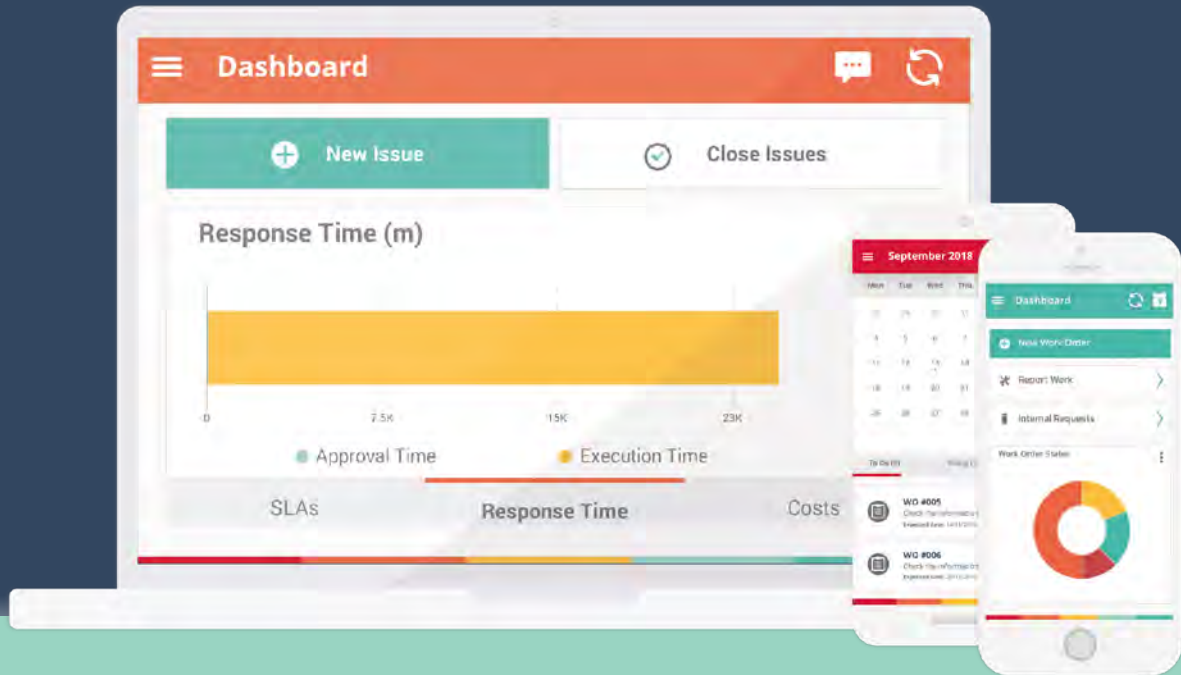
reduction in time spent in incident response

80%

reduction in paper usage for maintenance processes

- ✓ Management of over 140 assets almost without using paper
- ✓ Reduction of time spent designing and updating technicians' schedules
- ✓ Management of spare parts stock at the warehouse, grouped by brand
- ✓ Centralization of all supplier contacts
- ✓ Quick access to information that supports decision-making
- ✓ Reduction in implementation and management costs of preventive maintenance plans
- ✓ Increased productivity and availability of assets and equipment
- ✓ Centralization of intervention requests on a single platform





Find out more about how Valuekeep can help your business improve maintenance management!



BOOK A FREE DEMO TODAY

<https://www.valuekeep.com/free-demonstration>



SEND US AN EMAIL

info@valuekeep.com

FOLLOW US ON SOCIAL MEDIA



[/valuekeepCMMS](https://twitter.com/valuekeepCMMS)



[/valuekeep](https://www.youtube.com/valuekeep)



[/valuekeep](https://www.facebook.com/valuekeep)



[/company/valuekeep](https://www.linkedin.com/company/valuekeep)